

Commonly Used Acronyms:

QIC:	Quality Improvement Committee
DHS:	Department of Human Services
DCFS:	Division of Child and Family Services
DJJS or JJS:	Division of Juvenile Justice Services
DSPD:	Division of Services for People with Disabilities
RD:	Region Director
ARD:	Associate Region Director (Assistant to the Region Director)
CSM:	Community Service Manager (Supervisor of Front Line Supervisors)
CWA:	Child Welfare Administrator (also a Supervisor of Front Line Supervisors)
CPS:	Child Protective Services
PSS:	Protective Services Supervision (Court Ordered In-Home Case)
PSC:	Protective Services Counseling (Voluntary In-Home Case)
TAL:	Transition to Adult Living (Assessment, planning, services for youth aged 14 and up)
SAFE:	Not an acronym, but the name of the computer-based information system used by Child and Family Services
HVR:	Health Visit Report
HDR:	Health Data Report
GAL:	Guardian ad Litem
AAG or AG:	Assistant Attorney General
QCR:	Qualitative Case Review
CPR:	Case Process Review
OSR:	Office of Services Review (does the QCR and CPR)
CFSR:	Child and Family Services Review (Federal Review of States' Child Welfare Services)
RFP:	Request for Proposals: an invitation to submit a proposal to provide a specific service.